Warranty Terms and Conditions

1. Coverage:

- 1.1. This warranty applies to all Globber brand products with warranty, purchased from Babyshop/Centrepoint Online @babyshopstores.com & centrepointstores.com
- 1.2. The warranty covers defects in the scooter's materials and workmanship under normal use within a period of 2 years from the date of purchase.
- 1.3. For Scooter Battery E-scooters batteries are covered by a 1-year warranty from the date of purchase.
- 1.4. Warranty does not cover wear and tear items such as but not limited to, scooter wheels, handlebar grips, T-bar clamps, headset bearings and 2-wheel scooters' rear brake, or chips, scratches, chunking, flat spots, bending, snapping, cracking, and other damages of parts that is a result of normal use.

2. Exclusions:

- 2.1. The Warranty does not cover human damage caused by improper use, such as connecting to the wrong power supply, using the wrong accessories, improper installation, not operating according to the instructions.
- 2.2. The warranty does not cover damage caused by transportation and other accidents. Repair or modification not approved by BabyShop. Other damages caused by force majeure (e.g. voltage abnormalities, etc.).
- 2.3. The Warranty does not cover Consumable parts, batteries, non-electronic parts, accessories, packaging and wear parts. Breast pump accessories are personal care products, disposable hygiene products, not in the scope of replacement.

3. Warranty Remedies:

- 3.1. If a defect covered by this warranty is found, the Company will, at its discretion, repair or replace the Product with a new unit free of cost.
- 3.2. The warranty period for any repaired or replaced Product shall be the remaining portion of the original warranty period or 90 days, whichever is longer.

3.3. Items under warranty will be repaired within 14 days from the date we receive the item for repair
(this is based on the availability of spare parts), or it might take longer in case we need to source the
spare part from the vendor. In case the item is not repairable then it will be replaced with a new piece
& if the item is out of stock, then the paid amount will be returned either in the form of a voucher or my
credits in customer's Shukran account.

4. Limitation of Liability:

- 5.1. To the extent permitted by law, the Company shall not be liable for any incidental, consequential, or indirect damages arising from the use or inability to use the Product.
- 5.2. The total liability of the Company under this warranty shall not exceed the purchase price of the Product.

By using the Product, you agree to abide by the terms and conditions of this warranty. If you have any questions regarding this warranty, please contact support@babyshopstores.com/support@centrepointstores.com or call us on tel:800-BABYSHOP (800-22297467) or 800-MYCP (800-6927)